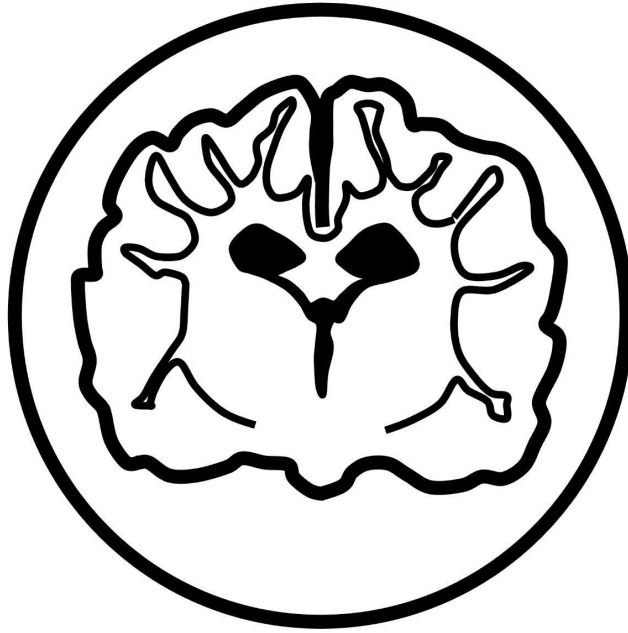




FARADAY IMAGING

*Radiologists Dedicated to
Veterinary Neuroimaging and MRI*

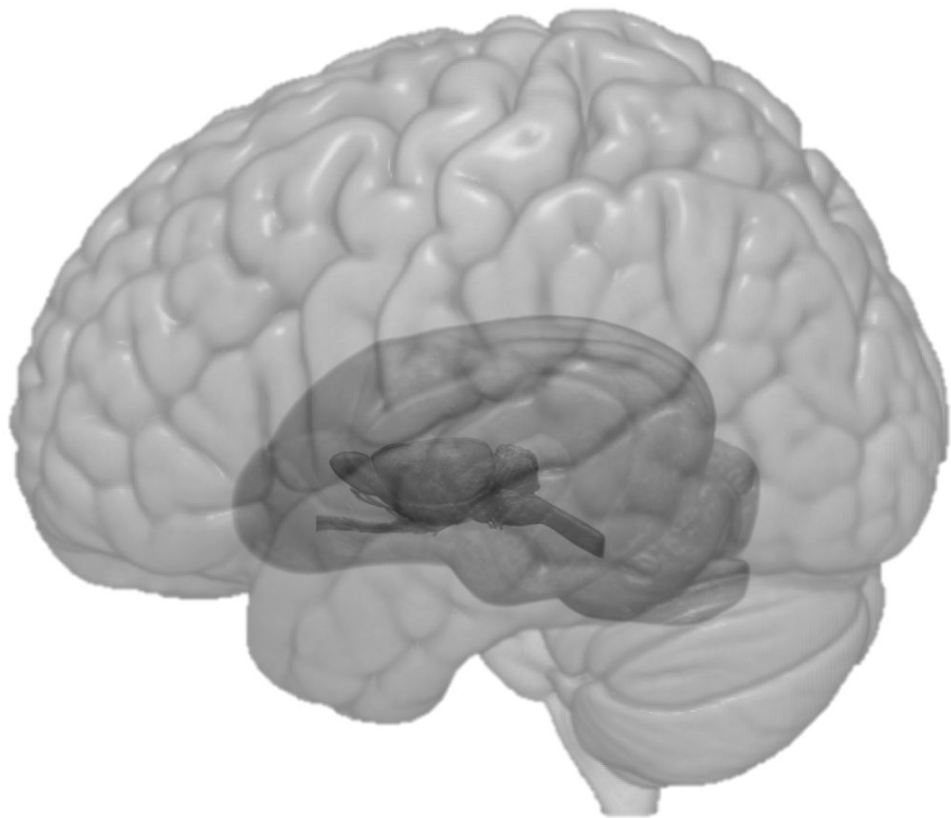
Introduction Pack

Mission Statement:

Elevate the clinical care of animals suffering from neurological disease by educating, supporting and empowering neurologists, radiologists and veterinarians in the field of MRI and neuroimaging.

Company Overview

Faraday Imaging is a teleradiology company subspecializing in Veterinary MRI and Neuroimaging. Our founders have dedicated their academic careers to pioneering the field of veterinary MRI and bring a wealth of knowledge and clinical experience. They formed Faraday to provide a higher level of service that is interactive, engaged, and attuned to the current literature. Our reports are detailed, intricate, closely correlated with the patient's clinical status, and provide differential diagnoses prioritized by the imaging features and clinical presentation. The radiology team works directly with our clients on their neurology cases, fostering close relationships that encourage engagement and discussion. Working in this way allows us all to explore, grow, and learn together, elevating our clinical practice and helping our animal patients.





"Faraday Imaging reports are akin to attending an Imaging CE event. They are in-depth and thorough, helping to best correlate neuroanatomy with clinical and MRI findings."

Dr. J. Jarboe, Charlotte Animal Referral and Emergency

"Your findings are complete, thorough, and understandable. The references are also very helpful. Keep up the great work!"

Dr. J. McDonnell, Veterinary Neurology and Imaging of the Chesapeake

"We are extremely pleased with the service you provide to us and our clients. Your professionalism, responsiveness, and the high quality of your reports are greatly appreciated, and they make a real difference for both our team and the pet owners we serve. Thank you for the excellent work!"

Dr Jo Oeding Amundstad, VetLabs

The team



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Service Overview:

- We provide a 24-hour or 48-hour turnaround as standard for weekday cases.
- 24-hour weekend reporting is available for a surcharge.
- STAT read availability and timeframe is dependent on the clinic location (USA vs EU).

Billing and invoicing:

- Invoices will be sent out monthly and will include all payment information
- Payment by direct transfer into our USA or EU bank account is required upon receipt
- For billing queries, please contact info@faradayimaging.com

Technical setup:

- Our reporting system is supplied by Timeless Veterinary Systems. The log-in for registration is available here: <https://uk.timelessveterinary.community/landing/FVN>
- Instructions for setting up PACS integration and VPN access will be provided as part of your onboarding session.
- There is 24-hour, 7-day a week tech support with a help request available on the platform.

Quality assurance:

- Working as a close team we can easily ask for a second opinion within our group, and we perform weekly rounds where we review the interesting cases of the week.
- We encourage feedback on our reports and if there are any additional questions or concerns from our referring veterinarians these will be addressed expediently <12 hours.
- If any error is detected or an addendum to the report is required, you will be notified immediately. Addenda will be written as an addition to the original report.

Connectivity:

- Direct communication between radiologists and neurologists is an important part of our work. We endeavour to connect the reporting radiologist directly; however, if unavailable, you will be connected to the other available radiologists.
- For direct messaging to our radiology team, we use Microsoft Teams.
- Emails can also be sent directly to the radiologist who wrote your report.

Data security:

- All imaging studies, client, patient and clinic information is stored in secure, password-controlled systems.
- Imaging studies will be stored in a two-tiered system. Tier 1 storage allows for immediate access and is where the studies will be stored for up to 2 years. Tier 2 storage allows for longer term secure storage of studies for at least 7 years.
- The company's data security policy follows the RCVS recommendations available here (<https://tinyurl.com/RCVS-Data>).

Professional Liability

- All radiologists qualify as providers of a teleradiology service as described in the ACVR and ECVDI consensus statement on Teleradiology by Zeimer et. al. March 20th 2024, Veterinary Radiology and Ultrasound (<https://onlinelibrary.wiley.com/doi/full/10.1111/vru.13353>)
- Faraday Veterinary Neuroimaging Ltd has global professional liability and medical malpractice insurance supplied by CFC Underwriting Ltd.

Company Details:

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